



Analytical Industries Inc.
Advanced Instruments Inc.

Warranty

The design and manufacture of Analytical Industries Inc. dba Advanced Instruments Inc. oxygen analyzers, transmitters, monitors and sensors are performed under a certified Quality Assurance System that conforms to established standards and incorporates state of the art materials and components for superior performance and minimal cost of ownership. Prior to shipment every analyzer is thoroughly tested by the manufacturer and documented by a Quality Control Certification that is included in the Owner's Manual accompanying every analyzer. When operated and maintained in accordance with the Owner's Manual, the units will provide many years of reliable service.

Coverage

Under normal operating conditions, the analyzers, transmitters, monitors and sensors are warranted to be free of defects in materials and workmanship for the period specified in accordance with the most recent published specifications, said period begins with the date of shipment by the manufacturer. The manufacturer information and serial number are indicated on a label attached to the product. Analytical Industries Inc. dba Advanced Instruments Inc. reserves the right in its sole discretion to invalidate this warranty if the serial number tag is missing.

If your Analytical Industries Inc. dba Advanced Instruments Inc. analyzer, transmitter, monitor or sensor is determined to be defective with respect to material and/or workmanship, we will repair it or, at our option, replace it at no charge to you. If we choose to repair your purchase, we may use new or reconditioned replacement parts. If we choose to replace your purchase, we may replace it with a new or reconditioned one of the same or upgraded design.

This warranty applies to all analyzers, transmitter, monitors and sensors purchased worldwide. It is the only one we will give and it sets forth all our responsibilities. There are no other express warranties. This warranty is limited to the first customer who submits a claim for a given serial number during the warranty period. Under no circumstances will the warranty extend to more than one customer or beyond the warranty period.

Limitations

Analytical Industries Inc. dba Advanced Instruments Inc. will not pay for: loss of time; inconvenience; loss of use of your Analytical Industries Inc. dba Advanced Instruments Inc. product or property damage caused by your Analytical Industries Inc. dba Advanced Instruments Inc. product or its failure to work; any special, incidental or consequential damages; or any damage resulting from alterations, misuse or abuse; lack of proper maintenance; unauthorized repair or modification of the analyzer; affixing of any attachment not provided with the analyzer or other failure to follow the Owner's Manual. Some states and provinces do not allow limitations on how an implied warranty lasts or the exclusion of incidental or consequential damages, these exclusions may not apply.

Exclusions

This warranty covers use in normal applications as described by the specification in effect at the time and does not cover applications or installation not disclosed or approved by the factory; defects resulting from accidents; damage while in transit to our service location; damage resulting from alterations, misuse or abuse; lack of proper maintenance; unauthorized repair or modification of the analyzer; affixing of any label or attachment not provided with the analyzer; fire, flood, or acts of God; or other failure to follow the Owner's Manual.

Service

Call Analytical Industries Inc. dba Advanced Instruments Inc. at 909-392-6900 (or e-mail info@aai1.com) between 7:30am and 5:00pm Pacific Standard Time Monday thru Thursday or between 8:00am and 12:00pm Pacific Standard Time on Friday.

Trained technicians will assist you in diagnosing the problem and/or arrange to supply you with the required parts. You may obtain warranty service by returning you analyzer, postage prepaid to:

Analytical Industries Inc. dba Advanced Instruments Inc.
2855 Metropolitan Place
Pomona, Ca 91767 USA

Pack the item securely. Include your name, address, telephone number, and a description of the operating problem. After repairing or, at our option, replacing your Analytical Industries Inc. dba Advanced Instruments Inc. analyzer, we will ship it to you at no cost for parts and labor.

In accordance with our Return policy (see link above), you will be furnished a report detailing the results of our findings.